

Information about Offener Dialog e.V.'s principles in terms of crisis support

This document is designed to provide you with some information about how our organization works. We would also like to ask you some questions and would appreciate your answers, which are voluntary and non-binding.

Confidentiality

We are responsible for maintaining confidentiality regarding all information that you provide to us in terms of crisis support through Open Dialogue - unless this obligation is explicitly waived by all persons involved. (Confidentiality does not apply if disclosure of the information can prevent a serious offense.) However, we are only partially subject to a legal duty to maintain confidentiality. If you have any questions regarding this, please do not hesitate to ask us at the beginning of a discussion.

No diagnoses

We work independently of diagnoses. We do not give diagnoses, we do not need to pass on diagnoses to third persons for funding purposes, and it is not necessary to "have" one or more diagnoses in order for crisis support through Open Dialogue to take place.

We also try to create structures that make it easier for us to think outside the framework of diagnoses.

Interns

In our organization and in our crisis support, we often have interns working with the team, and we depend on their support. We would like to enable our helpers to learn about counseling sessions by participating in them. Therefore we ask you if it would be okay to have interns participating in the talks. It is always possible to change your mind and we will ask you again before we invite a new person to join the discussions.

Your data

We try to collect or produce as little data about you as possible. However, as we work with you throughout the process, we will need your contact details, and sometimes notes about the conversations are made. This information will be locked in a safe place. Once we have finished our work together, the data will be kept for six months in case you contact us again. After that, the data will be destroyed or sent to you (-> see the cover of the file)

Who is responsible for processing the data?

Offener Dialog e.V., as an organization, is responsible as defined by the General Data Protection Regulation, other data protection laws in the member states of the EU, and other provisions in terms of data-protection law.

Offener Dialog e.V.
geschäftsführender Vorstand: Therese Kruse, Sandy Meyer, Lisa Kühne, Hannah Schwochow und Anna März
Brandvorwerkstraße 37
04275 Leipzig
Tel.: 0341-58155141
E-Mail: info@offenerdialog-ev.de

How do you contact the privacy officer at Open Dialog e.V.?

Sarah Schernau

Offener Dialog e.V.
Brandvorwerkstraße 37
04275 Leipzig
E-mail: sarah.schernau@offenerdialog-ev.de

You are welcome to contact our data protection officer at any time with any questions or suggestions on data protection. Please note that confidentiality cannot be guaranteed for unencrypted e-mails.

What rights do you have under the applicable data protection law?
You have the right to:

- Auskunft nach Art. 15 DS-GVO
- Berichtigung nach Art. 16 DS-GVO
- Löschung nach Art. 17 DS-GVO
- Einschränkung der Verarbeitung nach Art. 18 DS-GVO
- Widerspruch aus Art. 21 DS-GVO
- Datenübertragbarkeit aus Art. 20 DS-GVO

According to Art. 77 DS-GVO, you have a right of complaint to a data protection supervisory authority.

Postanschrift:

Sächsischer Datenschutzbeauftragter
Postfach 12 00 16
01001 Dresden

Hausanschrift:

Sächsischer Datenschutzbeauftragter
Devrientstraße 1
01067 Dresden

Telefon: 0351/85471 101

Telefax: 0351/85471 109

Internet: www.datenschutz.sachsen.de

If you do not live in Saxony, you can also contact the data protection supervisory authority in your federal state.

On what legal basis does the processing take place?: Consent according to Art. 6 Abs. 1 lit. a DS-GVO: Processing of personal data on the basis of consent in counseling centers

Donations

Our work is largely voluntary. You're welcome to donate to:

Offener Dialog e.V.
IBAN: DE39 4306 0967 1198 1705 00
BIC: GENODEM1GLS

GLS Gemeinschaftsbank

Alternatively, you can become a sponsoring member. The application for this can be found on our website.